



# soc

Security Operations Centre



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## **Introduction: When Downtime Isn't an Option**

Imagine your business coming to a standstill because of a ransomware attack. Systems are locked, customers can't transact, and sensitive data is on the verge of being leaked. For many Zambian enterprises, this isn't a distant possibility — it's a real and growing risk.

Cybersecurity is no longer a “nice to have”; it's the foundation of trust in today's digital economy. That's why businesses across Zambia are turning to INFRATEL, the nation's neutral, safe, and trusted digital infrastructure partner, to keep their operations secure, always on, and always protected.

# THE THREAT LANDSCAPE: WHY EVERY BUSINESS IS A TARGET

Across Africa and globally, businesses of all sizes face:

- Ransomware attacks that can cripple operations within hours.
- Data breaches exposing confidential customer and financial information.
- Insider threats and human errors that open doors for hackers.
- Downtime costs — every hour offline means lost revenue and reputational damage.

The question is no longer whether a breach will occur, but when. And when it does, the speed and expertise of your response will determine whether your business bounces back or collapses under pressure.



**INFRATEL:  
ZAMBIA'S  
DIGITAL  
FORTRESS**



INFRATEL delivers a comprehensive range of digital solutions tailored for enterprises, public institutions, and SMEs:

**1. Security Operations Centre (SOC) – Zambia’s first line of defense.**

- 24/7 monitoring & threat detection across your digital environment.
- Incident investigation & forensic analysis to stop threats in their tracks.
- Rapid response and containment to minimize damage and downtime.
- Proactive intelligence gathering, using global and regional threat feeds to stay ahead of attackers.

**2. Tier III Data Centre – the heart of Zambia’s digital economy.**

- Guaranteed uptime to keep businesses running even during disruptions.
- Robust redundancy and disaster recovery to ensure data is never lost.
- Scalable infrastructure, so your business can grow securely.

Together, these two capabilities form a digital fortress — one designed to protect Zambian enterprises from evolving cyber risks while keeping operations running without interruption.



# Why Businesses Choose INFRATEL SOC Services

Unlike building an in-house SOC (which can cost \$1–3 million annually and require 15+ highly specialized staff), INFRATEL delivers:

Cost-effective cybersecurity without heavy upfront investments.

24/7 expert coverage from a team with deep local and global threat intelligence.

Peace of mind that your business, data, and customers are protected.

## Expert Insight: Continuous Vigilance Matters

Cybersecurity is not a one-time fix. It requires:

Constant monitoring.

Continuous improvement of defenses.

Real-time intelligence on emerging threats.

INFRATEL's SOC is built on this philosophy. Our experts deliver tailored, actionable reports that help businesses not only respond to threats but also strengthen their overall security posture.



## Practical Steps for Enterprises

Here are three steps Zambian businesses can take today to strengthen their cybersecurity with INFRATEL:

- Assess Your Risks – Engage with INFRATEL for a vulnerability assessment to identify weak points in your IT environment.
- Adopt SOC Monitoring – Plug into INFRATEL's 24/7 Security Operations Centre for proactive threat detection and response.
- Secure Your Data at the Core – Host mission-critical applications and data in INFRATEL's Tier III Data Centre for guaranteed uptime and resilience.

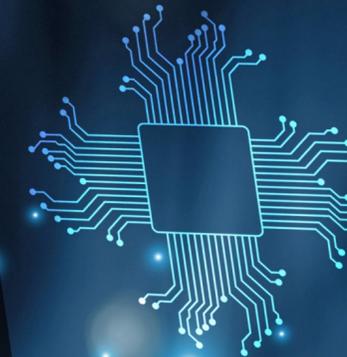


## Conclusion: Build Your Business on Trust

In today's digital economy, trust is everything. By partnering with INFRATEL, you're not just buying a service — you're investing in Zambia's most trusted digital infrastructure partner.

Whether you're a bank, telecom, government institution, or startup, INFRATEL provides the shield you need to protect your business from cyber threats and ensure uninterrupted operations.

Your business deserves more than basic protection. It deserves a fortress.



# Accessible. Everywhere.

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